SGK GOVT DEGREE COLLEGE



ABOUT ME

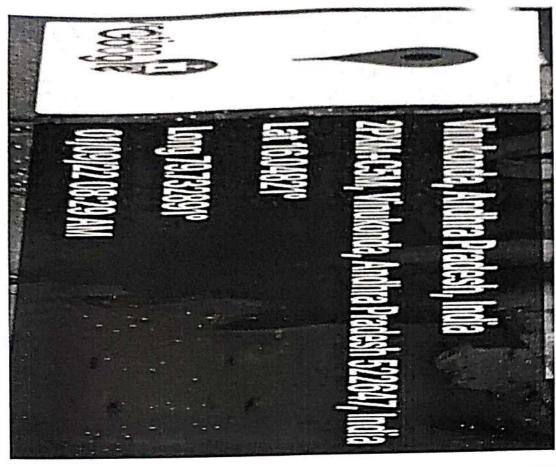


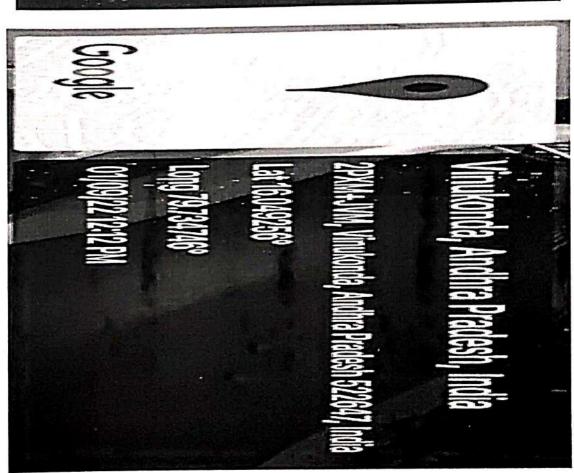
Hello everyone! I am sk Babavali from2nd B.com SGK. Govt degree college, Vinukonda Today! am here to present you my report on the survey! have conducted on the topic Banking services as a part of community service project which is conducted under the guidance of our mentor:-

Jagadesh sir, Lecture of commerce.



SURVEY LOCATIONS





Classification Of Respondents Based On Location



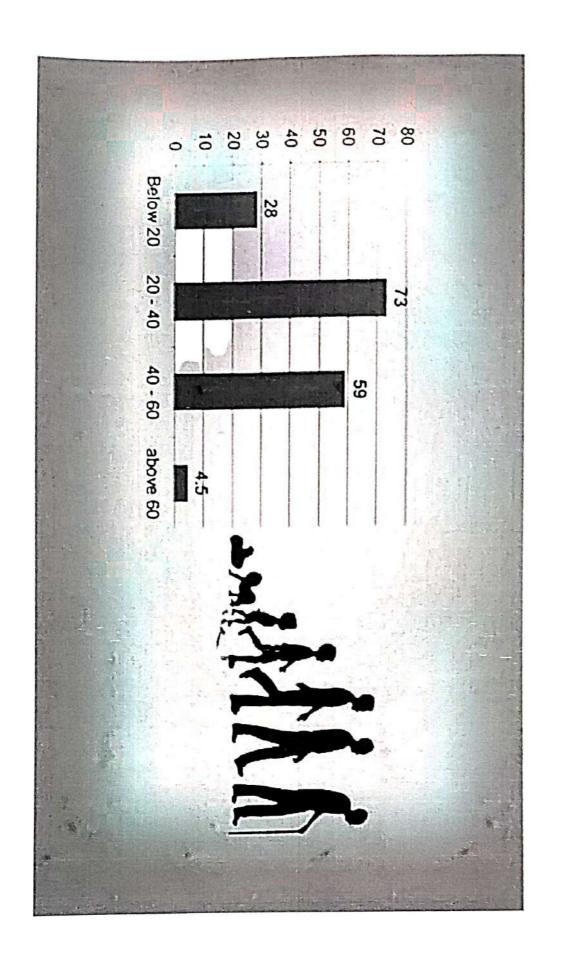


Classification of respondents based on gender

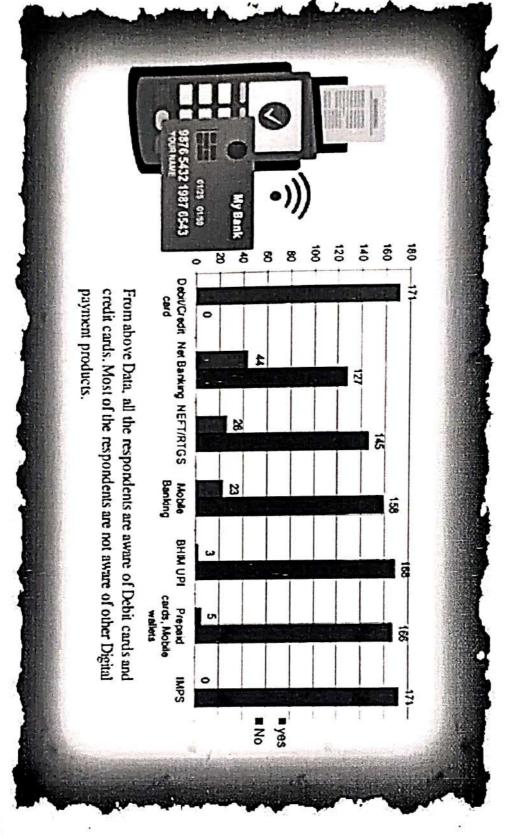


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Classification Respondents Of Based On Age

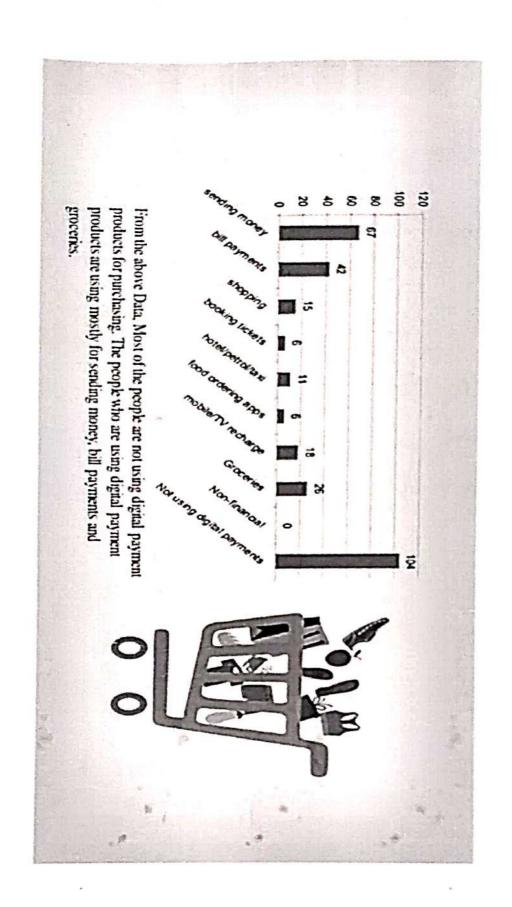


Awareness On Digital Payments

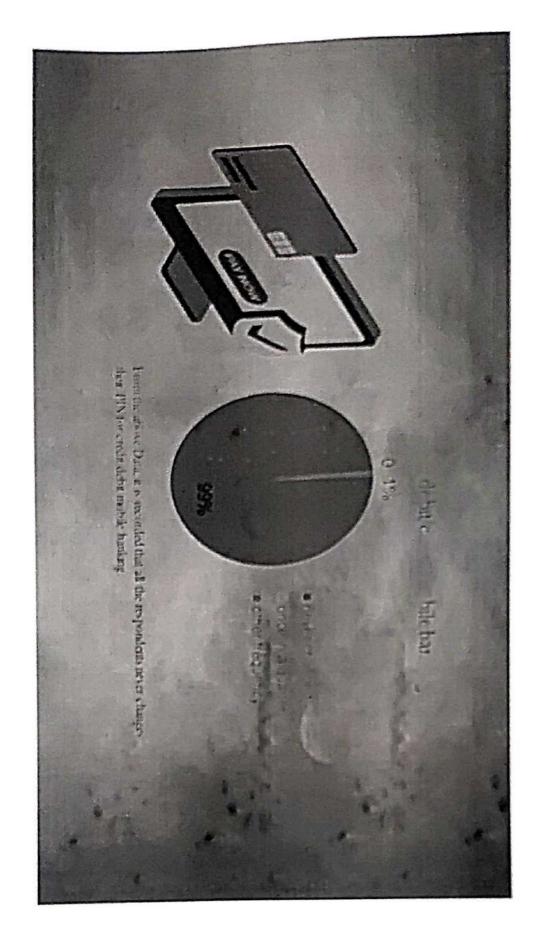


Preferences Regarding Use Of Digital Wallets For

Purchasing

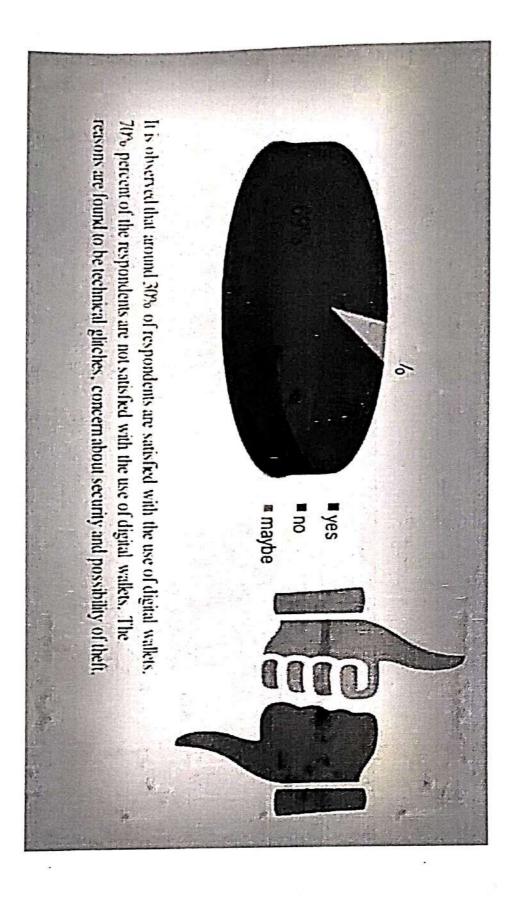


Analysis On No.Of People Change PIN For Debit/Credit/ mobile Banking

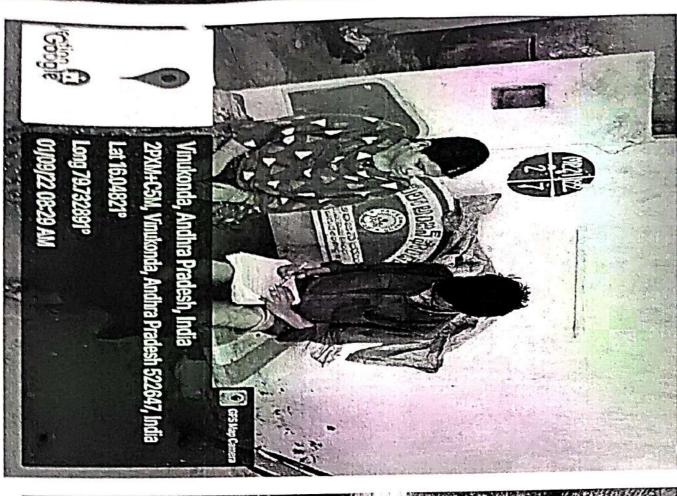


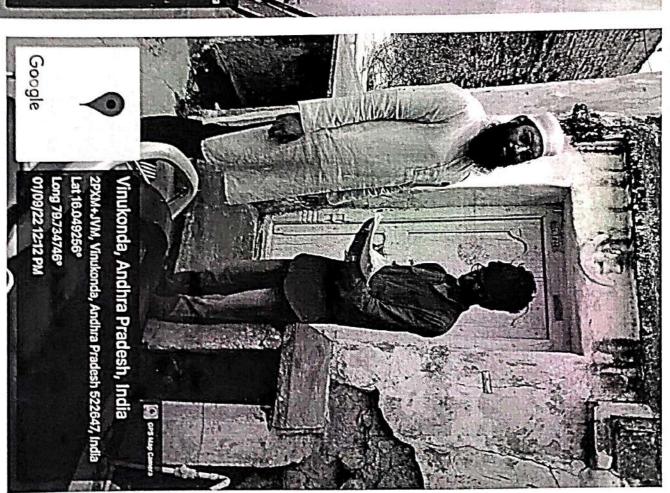
Satisfaction Level Of Respondents Regarding

Digital Payments



Survey Photos





SGK Government Degree College, Vinukonda, Palnadu Dist.

Survey Questionnaire

Title of the project: Banking Services and Habits in Vinukonda Rural

Project execution area; Vinukonda Rural

Name of the Respondent: B. るいかまりははし

Locality: VihakohDa

Door No: 12-18

Name of the Mentor: Jagadesh

Name of the student: SIBABAUAUT

Programme: C.2, ?

1. Gender of Respondent?

- o Male
- o Female
- o Others
- 2. Age of Respondent?
 - o Bellow 18
 - 0 18-30
 - 0 30-45
 - 0 45-60
 - o Above 60
- 3. Occupation of Respondent?
 - e Employee
 - Self employed
 - o Business
 - Others
- 4. How much your annual income ?
 - Bellow 2 Lakhs
 - o 2L-5L
 - o 5L-10L
 - o Above 10L
- 5. Do you have bank account?

Yes (specify Bank Name: Uhich Buhk)

o No

6. Which Purpose You have opened Bank Account?

- Savings Purpose
- Salary Purpose
- Loan Purpose
- Welfare Schemes Purpose

	vount? Ves
	146
b. bo	es your bank have listed its share in stock exchange?
O	Yes
6	No
	"We Don't Know
	net do you feel about overall service quality of your
ank?	
0	Excellent
O	Very good
10	Good
0	Average
-	Poor
2. In	your own words, what are the things you like most about your current bank?
3	Good

SGK Government Degree College, Vinukonda, Palnadu Dist.

Survey Questionnaire

Title of the project: Banking Services and Habits in Vinukonda Rural

Project execution area: Vinukonda Rural

Name of the Respondent: K Locality: Wirmwalaba' Door No: 12-37	i Panulu vi Bazar	Name of the Ment Name of the stude Programme:	Hesh A BAVA <u>U</u>
1. Gender of Respondent?			
o Male			
Female			
o Others			
2. Age of Respondent? o Bellow 18			
o 18-30 o 30-45			
0 45-60			
Above 60			
3. Occupation of Respondent?			
o Employee			
o Self employed		7.	
Business			
o Others			
4. How much your annual income	?		
Bellow 2 Lakhs			
o 2L-5L			
o 5L-10L			
o Above 10L		^	
 Do you have bank account? Yes (specify Bank Name:_ 	5.B.I)A:1	<u>21B)</u>	
o No			
6.Which Purpose You have opene	ed Bank Account?		
Savings Purpose			
o Salary Purpose			

o Loan Purpose

o Welfare Schemes Purpose

	on For Maintaining Bank account in this Bank?
	Near to My House
	User Friendly Bank
	Giving Good Interest Rates
	of Bank Account?
De	Saving
0	
O	Fixed
9. Do y	ou Have a Debit Card?
0	Yes
	No
	have Linked Your Aadhaar with Your Bank account?
18	Yes
0	NO
	you Have Awarenes About ATM Operations?
	Yes
1977	No
	You have Cheque Book Facility in Your Bank?
	Yes
	No .
	You have Use Digital Transactions For Your Account?
محد	Yes (If yes SpecifyNet Banking/Mobile Banking)
0	No
14. Wh	at is your preferred payment app for transferring money among people?
0	Google pay
0	Phone pe
0	Amazon pay
0	_ Whats app pay
B	Others
15. W	ny do you prefer paying through these payment apps?
Ø	Convenience
6	Cash back
0	Multiple payment methods
0	Better user experience
16. Do	you trust the security of digital transaction services?
d	Yes
6	No
17. Dig	gital payment system is better than cash?
7	Yes
0	No
-	you think your bank offers a Good interest rate?
d	Agree
6	Strongly agree
0	Disagree
0	Strongly disagree

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19. Do they charge unnecessarily for not maintain minimum balance in your account? Yes No
20. Does your bank have listed its share in stock exchange?
o Yes ·
o No
We Don't Know
21. What do you feel about overall service quality of your
bank?
o Excellent
O Very good
Ø Good
O Average
O Poor
22. In your own words, what are the things you like most about your current bank?
Good

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SGK Government Degree College, Vinukonda, Palnadu Dist.

Survey Questionnaire

Title of the project: Banking Services and Habits in Vinukonda Rural

Project execution area: Vinukonda Rural

o Welfare Schemes Purpose

Name of the Respondent: E. Venkat Rao Locality: Nimmalabavi Bazar Door No: 11-296	Name of the Mentor: Jouadesh Name of the student: S.DABAUALT Programme: C.S.P
1. Gender of Respondent?	
Male	
o Female	
o Others	
2. Age of Respondent?	
o Bellow 18	
o 18-30	
o 30-45	
45-60	
o Above 60	
3. Occupation of Respondent?	
o Employee	
o Self employed	
Business	
o Others	
4. How much your annual income ?	
Bellow 2 Lakhs	
o 2L-5L	
o 5L-10L	
o Above 10L 5. Do you have bank account?	
Yes (specify Bank Name: CO & Parel	inh Tilian parts
o No	Lanion BAME
6.Which Purpose You have opened Bank Account?	
Savings Purpose	
o Salary Purpose	
o Loan Purnose	

	on For Maintaining Bank account in this Bankr
6	Near to My House
0	User Friendly Bank
0	Giving Good interest Rates
8.Type	of Bank Account?
سو	Saving
0	Current .
0	Fixed
9. Do y	ou Have a Debit Card?
0	Yes
	No
10. You	have Linked Your Aadhaar with Your Bank account?
6	Yes Yes
0	
11.Do	No you Have Awarenes About ATM Operations?
The second section is a second section of	Yes
0	No
12.Do	ou have Cheque Book Facility in Your Bank?
0	Yes
10	No
13. Do	You have Use Digital Transactions For Your Account?
	Yes (If yes Specify Net Banking/Mobile Banking)
0	No
14. Wh	at is your preferred payment app for transferring money among people?
0	Google pay
0	
0	Amazon pay
	Whats app pay
	Others
2000	
15. Wh	y do you prefer paying through these payment apps?
~	Convenience
	Cash back
0	a a table
0	
	you trust the security of digital transaction services?
10.00	Yes
0	No
	ital payment system is better than cash?
	Yes
	No
	you think your bank offers a Good interest rate?
	Agree
0	Strongly agree
0	Disagree
(10.2011)	Strongly disagree
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19. Do they charge unnecessarily for not maintain minimum balance in
your account?
Yes
o No
20. Does your bank have listed its share in stock exchange?
O Yes
o No
We Don't Know
21. What do you feel about overall service quality of your
bank?
o Excellent
O Very good
Good
o Average
o Poor
22. In your own words, what are the things you like most about your current bank?
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SGK Government Degree College, Vinukonda, Palnadu Dist.

Survey Questionnaire

Title of the project: Banking Services and Habits in Vinukonda Rural

Project execution area: Vinukonda Rural

Loan Purpose

Welfare Schemes Purpose

	•1
Name of the Respondent: D. AShok Kuhrad Name of the N	Mentor: Jagadesh
Locality: Vihukohp A Name of the st	tudent: S. Babavali
Door No: (8 − Ø0 8 Programme:	C. S. P
1. Gender of Respondent?	
Male	
o Female	
o Others	
2. Age of Respondent?	
o Bellow 18	
18-30	
o 30-45	
o 45-60	
o Above 60	
3. Occupation of Respondent?	
o Employee	
o Self employed	
o Business	
Others	
4. How much your annual income ?	
Bellow 2 Lakhs	
o 2L-5L	
o 5L-10L	
o Above 10L	
5. Do you have bank account? Yes (specify Bank Name: BANK Of THO)	
o No 6.Which Purpose You have opened Bank Account?	
Savings Purpose	
Salary Purpose	*
O Salary raipose	

7. Reason For Maintaining Bank account in this Bank?
Near to My House
o User Friendly Bank
o Giving Good Interest Rates
8.Type of Bank Account?
Saving
o Current
o Fixed
9. Do you Have a Debit Card?
o Yes
No
10. You have Linked Your Aadhaar with Your Bank account?
Yes Yes
O NO
11.Do you Have Awarenes About ATM Operations?
Yes
o No
12.Do You have Cheque Book Facility in Your Bank?
o Yes
No No
13. Do You have Use Digital Transactions For Your Account?
Yes (If yes SpecifyNet Banking/Mobile Banking)
o No
14. What is your preferred payment app for transferring money among people?
o Google pay
o Phone pe
o Amazon pay
o Whats app pay
Others
15. Why do you prefer paying through these payment apps?
Convenience
o Cash back
o Multiple payment methods
o Better user experience
16. Do you trust the security of digital transaction services?
Yes
o No
17. Digital payment system is better than cash?
Yes
o No 18. Do you think your bank offers a Good interest rate?
Agree
o Strongly agree
o Disagree
o Strongly disagree

-0	Yes
0	No
20. Do	es your bank have listed its share in stock exchange?
	Yes
0	No
	We Don't Know
21. W	nat do you feel about overall service quality of your
bank?	
0	Excellent
	Very good
10	Good
0	Average
0	Poor
22. In 1	your own words, what are the things you like most about your current bank?
	Grand
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SGK Government Degree College, Vinukonda, Palnadu Dist.

Survey Questionnaire

Title of the project: Banking Services and Habits in Vinukonda Rural

Project execution area: Vinukonda Rural

Name of the Respondent: SK: SUbhahi

Locality: VihukohpA

Door No: 14-15

Name of the Mentor: Jagadesh

Name of the student: B. BABAVALT

Programme: C.S.P

1. Gender of Respondent?

- o Female
- o Others
- 2. Age of Respondent?
 - o Bellow 18
 - **№** 18-30
 - o 30-45
 - o 45-60
 - o Above 60
- 3. Occupation of Respondent?
 - o Employee
 - o Self employed
 - o Business
 - Others
- 4. How much your annual income?
 - Bellow 2 Lakhs
 - o 2L-5L
 - o 5L-10L
 - o Above 10L
- 5. Do you have bank account?

Yes (specify Bank Name: Ceht Vol Bank of IhDiA

o No

6. Which Purpose You have opened Bank Account?

- Savings Purpose
 - o Salary Purpose
 - o Loan Purpose
 - o Welfare Schemes Purpose

	7. Reason For Maintaining Bank account in this Bank?
	Near to My House
	O User Friendly Bank
	o Giving Good interest Rates
	8.Type of Bank Account?
	Saving
	o Current
	o Fixed
	9. Do you Have a Debit Card?
	o Yes
	o_No
L prisite 1	10. You have Linked Your Aadhaar with Your Bank account?
	Yes
1000 1000	o No
	11.Do you Have Awarenes About ATM Operations?
	Yes
	o No
	12.Do You have Cheque Book Facility in Your Bank?
	o Yes
	No
	13. Do You have Use Digital Transactions For Your Account?
	Yes (If yes SpecifyNet Banking/Mobile Banking)
	o No
	14. What is your preferred payment app for transferring money among people?
	o Google pay
	o Phone pe
	o Amazon pay
	o Whats app pay
	Others
	15. Why do you prefer paying through these payment apps?
	Convenience
	o Cash back
	o Multiple payment methods
	o Better user experience
	16. Do you trust the security of digital transaction services?
	Ves
	o No
	17. Digital payment system is better than cash?
	Yes
	18. Do you think your bank offers a Good interest rate?
	Agree
	o Strongly agree
	o Disagree
	o Strongly disagree

- "

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مو	Yes
0	No
20. Do	es your bank have listed its share in stock exchange?
	Yes
0	No
سھر	We Don't Know
21. Wh	nat do you feel about overall service quality of your
bank?	
0	Excellent
0	Very good
D	Good
0	Average
0	Poor
22. In y	your own words, what are the things you like most about your current bank?
	c \
	and

SGK Government Degree College, Vinukonda, Palnadu Dist.

Survey Questionnaire

Title of the project: Banking Services and Habits in Vinukonda Rural

Project execution area: Vinukonda Rural

Name of the Respondent: St. Nilu Locality: Nimmalaban Bazay Door No: 12-40	Name of the Mentor: Tagadesh Name of the student: S · B A B A V A C T Programme: C · S · P
1. Gender of Respondent?	
o Male	
Female	
o Others	
2. Age of Respondent?	
o Bellow 18	
0 18-30	
30-45	
o 45-60	
o Above 60	
3. Occupation of Respondent?	
o Employee	
o Self employed	
o Business	
Others	
4. How much your annual income?	
oc Bellow 2 Lakhs	
o 2151	
o 51-10L	
o Above 10L	
5. Do you have bank account ?	
Yes (specify Bank Name: S · B · T	_)
o No	
5. Which Purpose You have opened Bank Account?	
o Savings Purpose	
o Salary Purpose	
o Loan Purpose	
 Welfare Schemes Purpose 	

/ Reas	OU LOL WERKERRING DARK STOOM IN CANADATA
S	Near to My House
0	User Friendly Bank
0	Giving Good interest Rates
8.Type	of Bank Account?
No.	Saving
0	Current
0	Fixed
9. Do yo	ou Have a Debit Card?
	Yes
0	No No
10. You	have Linked Your Aadhaar with Your Bank account?
~	Yes
0	10.4 30.750.7
11.Do y	ou Have Awarenes About ATM Operations?
0	Yes
0	No
12.Do Y	ou have Cheque Book Facility in Your Bank?
	Yes
8	No
13. Do	You have Use Digital Transactions For Your Account?
	Yes (If yes Specify Net Banking/Mobile Banking)
0	No
14. Wh	at is your preferred payment app for transferring money among people?
	Google pay
	Phone pe
	Amazon pay
	Whats app pay
0	Others
15. Wh	y do you prefer paying through these payment apps?
0	Convenience
0	Cash back
0	Multiple payment methods
0	Better user experience
16. Do	you trust the security of digital transaction services?
1	Yes
0	
17. Dig	ital payment system is better than cash?
1	Yes
0	No
18. Do	you think your bank offers a Good interest rate?
20	Agree
0	
0	#100000 #100000
0	Strongly disagree

19. Do	they charge unnecessarily for not maintain minimum balance in
	count?
6	Yes
O	No
20. Do	es your bank have listed its share in stock exchange?
0	Yes
0	No
P	We Don't Know
21. Wh	at do you feel about overall service quality of your
bank?	
0	Excellent
D	Very good
JE.	Good
0	Average
0	Poor
22. In y	our own words, what are the things you like most about your current bank?
	3100d